

# PRACTICAL TIPS TO WRITE BETTER FOR WEB

1. **Most important goes first.** Put the most important points in the first 2 paragraphs on the page.
2. **Use headings & subheadings.** Make sure they look different from normal text.
3. **Start headings & subheadings with the most important words.** Same as with paragraphs, people don't always get to the last words of a heading.
4. **Visually group small amount of related content.** If it's very important, box it in with a border or a different color background.
5. **Be bold.** Bold or highlight important words or phrases.
6. **Use lists.** Lists with bullets or numbers help readers scan content.
7. **Links should be descriptive.** Avoid linking generic words like "go", "click here", and "more".
8. **EDIT!** Trim unnecessary content because it can work against you.
9. **Say no to jargon.** Write in plain English. Studies have found even the most highly educated people crave scannable content, just like everyone else.
10. **Keep it short.** 15-20 word sentences are good. Paragraphs should stick to a single thought only. 1-2 sentences in a paragraph is ok.